



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 9378

In re application of: FRAZIER, D. et al.

Serial No. 09/943,708

Filed: August 31, 2001

For: **IMPROVING CUSTOMER SATISFACTION THROUGH CUSTOMER  
IDENTIFICATION AND SERVICE-TIME MEASUREMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

**CLAIMS AS AMENDED**

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	34	-	36	0 X	\$ 50 =	\$ 0
Independent Claims	5	-	5	0 X	\$ 200 =	\$ 0
Total additional fee for this amendment ----->						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 14 0225 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,

James M. Stover  
Reg. No. 32,759

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CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

2/2/07

By:

Name:

Michelle George